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E-Mail: training@amta.ca



Managing Injuries in the Workplace

Course Equivalency Form

Course Description:

Managing Injuries in the Workplace provides participants with an overview of employer accounts, claims management, the appeal process, and account action planning. Participants will learn how claims impact their employer premiums and discuss strategies for improving their organizations' WCB performance.

Outcome	Identify and describe content	Location of content in materials provided
Explain how employers engage with and		
are responsible to the Workers'		
Compensation Board (WCB).		
Review the steps an employer must		
take to set up and maintain a WCB		
account.		
List the criteria employers must meet		
to qualify for a WCB account.		
• What is WCB?		
O Who participates?		
○ What is covered?		
 Employer and worker responsibilities 		
WCB coverage		
O Who and what is covered?		
o Personal coverage		
o Penalties for not providing		
coverage		
WCB and continuous improvement		
○ Clearance Letters		
Explain the relationship between an		
employer/industry safety performance		
and the cost of WCB premiums.		
• Determine an employer's WCB		
industry classification.		
Compare various WCB pricing models.		
Examine the impact of both good and		
poor safety performance on WCB		
premium costs.		

Updated: May 2023

 Employer classifications 	
WCB premiums	
 Pricing methods 	
 Rate setting 	
 Experience rating 	
o PIR	
o Industry Custom Pricing	
o Poor Performance Surcharge	
Manage the WCB claim process on	
behalf of an employer.	
 Identify work-related injuries 	
• Examine the WCB claim process from start to finish	
Prepare a Physical Demands Analysis	
• Identify various options for modified	
work	
Work-related injury	
• Employer's responsibilities in the	
workplace	
○ Injury response○ Injury reporting	
• Employer's health benefits	
Disability management	
Modified work	
Physical Demands Analysis (PDA)	
Modified Duties	
Obligation to Reinstate	
Undue Hardship	
Account and Claim Administration	
Review information and reports available on the myNCR portal	
available on the myWCB portal • Account access	
• Reports	
Develop goals and objectives for action	
planning.	

 Use WCB reports to develop action 	
planning goals	
 Review reports to determine 	
opportunities for improvement	
 Develop action plan goals, 	
objectives and deliverables	
Action plans	
Benefits	
• Resources	
• Components	
Modified work & action plans	
Training on the job	

Additional Notes:		