



## **PLEASE PRINT CLEARLY**

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E-Mail: training@amta.ca



## **Leadership in Transportation**

Course Equivalency Form

## **Course Description:**

In this course, learners will be introduced to several key aspects of leadership theory and strategy which can be used to help develop a culture of safety within an organization. This course looks at organizational culture, communication, conflict management, and the dynamics of teams and team building. New and experienced leaders working at all levels of an organization will be able to take away something to help them in their roles.

Outcome	Identify and describe content	Location of content in materials provided
Organizational Culture and Safety		
Recognizing organizational culture		
Define organizational culture		
Define and provide examples of the		
following elements of organizational		
culture:		
o Artifacts		
o Espoused values		
Assumptions     Figure in the male is a selice between		
Explain the relationship between organizational culture and safety		
Explain the challenges related to		
creating a safety culture within an		
organization		
Describe and explain best practices for		
working with various types of		
organizational culture, including:		
o Clan		
o Adhocracy		
o Hierarchy		
o Market		
Describe various mechanisms of		
cultural change		
Communication		
Communicate effectively with internal and automal stakeholders.		
and external stakeholders		
Describe the communication process and define:		
and deline:		

o Sender	
o Receiver	
o Message	
<ul> <li>Noise/Interference</li> </ul>	
<ul> <li>Encoding/Decoding</li> </ul>	
<ul> <li>Explain the difference between</li> </ul>	
internal and external communication,	
including best practices associated	
with each	
<ul> <li>Identify common barriers to effective</li> </ul>	
communication	
<ul> <li>Explain how to use communication</li> </ul>	
effectively in order to achieve buy-in	
<ul> <li>Demonstrate giving and receiving</li> </ul>	
effective feedback	
Managing Conflict	
<ul> <li>Select and use context-specific conflict</li> </ul>	
management strategies.	
<ul> <li>Define and provide examples of</li> </ul>	
workplace conflict	
<ul> <li>Define and explain the following</li> </ul>	
approaches to conflict:	
<ul> <li>Avoidance</li> </ul>	
<ul> <li>Competitive</li> </ul>	
<ul> <li>Collaborative</li> </ul>	
<ul> <li>Compromising</li> </ul>	
<ul> <li>Accommodating</li> </ul>	
<ul> <li>Describe the process and steps</li> </ul>	
involved in conflict management	
• Demonstrate the ability to manage a	
"critical" conversation	
Developing your Team	
<ul> <li>Explain the following stages of team</li> </ul>	
development:	
o Forming	
o Storming	
o Norming	
<ul> <li>Performing</li> </ul>	

<ul> <li>Describe the process of performance management</li> </ul>	
Differentiate between feedback and coaching	
<ul> <li>Data management and documentation for performance management</li> </ul>	
Additional Notes:	
Additional Notes:	 