

## TELEPHONE NUMBERS FREQUENTLY CALLED BY EMPLOYERS

Unless otherwise noted, to contact us toll free please call:  
**1-866-922-9221 in Alberta or**  
**1-800-661-9608 outside Alberta**

### For general enquiries on employer accounts or claims and to obtain clearances:

Edmonton Telephone: (780) 498-3999  
Calgary Telephone: (403) 517-6000

Edmonton FAX: (780) 498-7999  
Calgary FAX: (403) 517-6201

### Reporting Accidents

To report an accident within 72 hours of being advised it happened:

Edmonton Telephone: (780) 498-3999

Edmonton FAX: (780) 427-5863

Toll Free FAX outside Alberta: 1-800-661-1993

### Employer Education

For your training needs:

Edmonton Telephone: (780) 498-4694

Edmonton FAX: (780) 498-7873

Toll Free in Alberta outside Edmonton area: 1-866-498-4694

### Collections

For questions about past due accounts, arranging balance payments, etc.:

Edmonton Telephone: (780) 498-3930

Edmonton FAX: (780) 498-7871

### Access to Information

To review claim files:

Edmonton Telephone: (780) 498-3999

Edmonton FAX: (780) 498-7867

**Please visit the WCB - Alberta website at [www.wcb.ab.ca](http://www.wcb.ab.ca) for further information, resources, and online services available.**